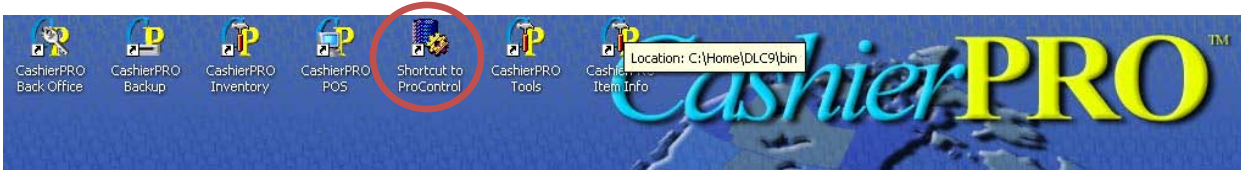


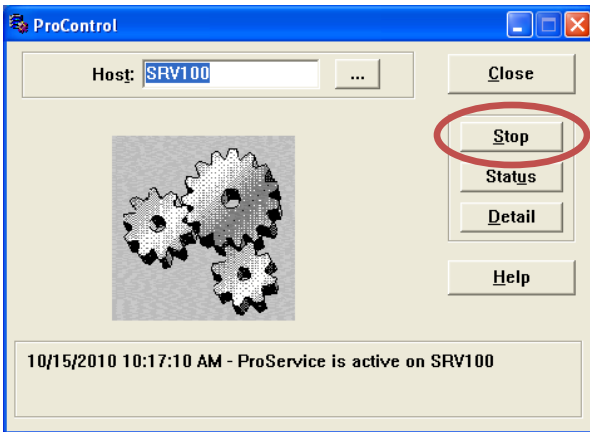
# Installation Instructions for Patch 3.1.9d

## On the Server

1. The first step in the process is to close ALL CashierPRO windows on ALL computers that have CashierPRO Installed.
2. Next Double-Click on the "Shortcut to Procontrol". We must stop Procontrol in order to install the patch.



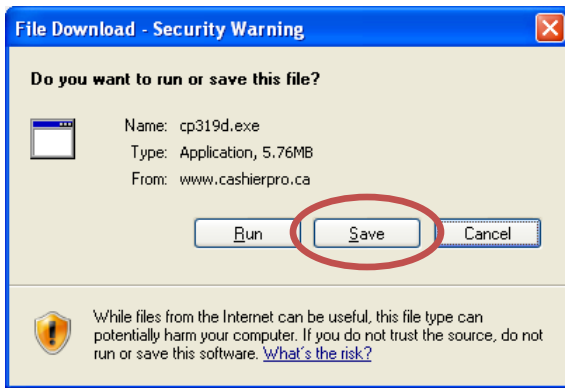
3. When the Procontrol window comes up, click Stop, and answer "Yes" to the "Are you sure..." prompt.



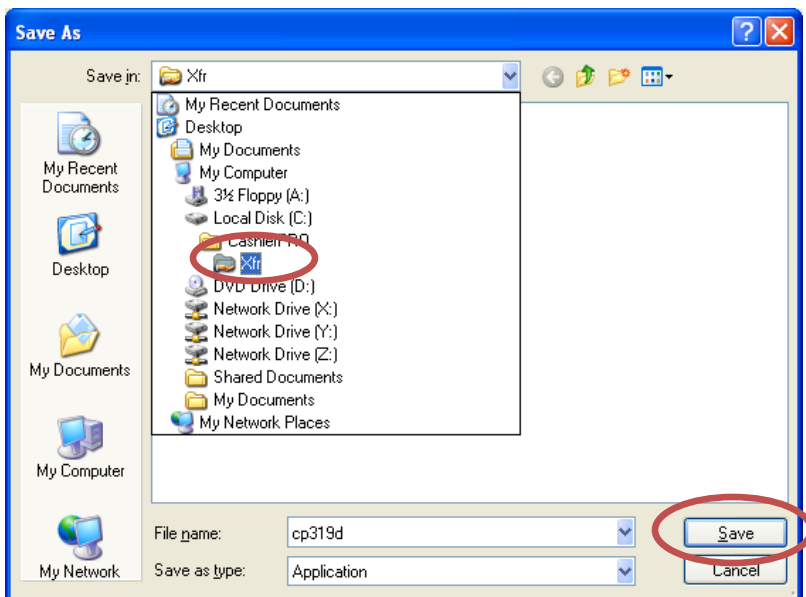
4. Next start your internet browser and go to the CashierPRO Support page by typing the following in the Address Bar of the browser: <http://www.cashierpro.ca/support.html>
5. Click on link for cp319d.exe.

	<p>CashierPRO Patches</p> <ul style="list-style-type: none"><li>3.1.3.a - 01/15/2005 <a href="#">cp313a.exe</a> (19729KB)</li><li>3.1.4.a - 07/02/2005 <a href="#">cp314a.exe</a> (3545KB)</li><li>3.1.4.b - 11/20/2005 <a href="#">cp314b.exe</a> (1901KB)</li><li>3.1.5.a - 01/30/2006 <a href="#">cp315a.exe</a> (3508KB)</li><li>3.1.6.a - 04/28/2006 <a href="#">cp316a.exe</a> (3512KB)</li><li>3.1.6.b - 09/27/2006 <a href="#">cp316b.exe</a> (692KB)</li><li>3.1.7.a - 10/30/2007 <a href="#">cp317a.exe</a> 3.6Mb Notes: <a href="#">Release Notes 317a.pdf</a></li><li>3.1.8.a - 12/11/2007 <a href="#">cp318a.exe</a> 3.7Mb Notes: <a href="#">Release Notes 318a.pdf</a></li><li>3.1.9.a - 07/15/2008 <a href="#">cp319a.exe</a> 4.2Mb Notes: <a href="#">Release Notes 319a.pdf</a></li><li>3.1.9.b - 06/02/2009 <a href="#">cp319b.exe</a> 12.8Mb Notes: <a href="#">Release Notes 319b.pdf</a></li><li>3.1.9.c - 01/26/2010 <a href="#">cp319c.exe</a> 4.4Mb Notes: <a href="#">Release Notes 319c.pdf</a></li><li>3.1.9.d - 09/30/2010 <a href="#">cp319d.exe</a> 7.6Mb Notes: <a href="#">Release Notes 319d.pdf</a></li></ul> <p>**** <a href="#">Click here for Special Installation Instructions for cp319d.exe. Please Read Before Installing</a> ****</p>
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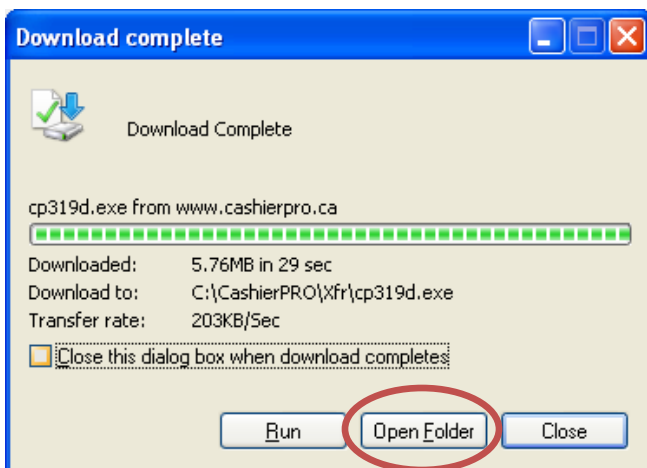
6. Click Save from the File Download box.



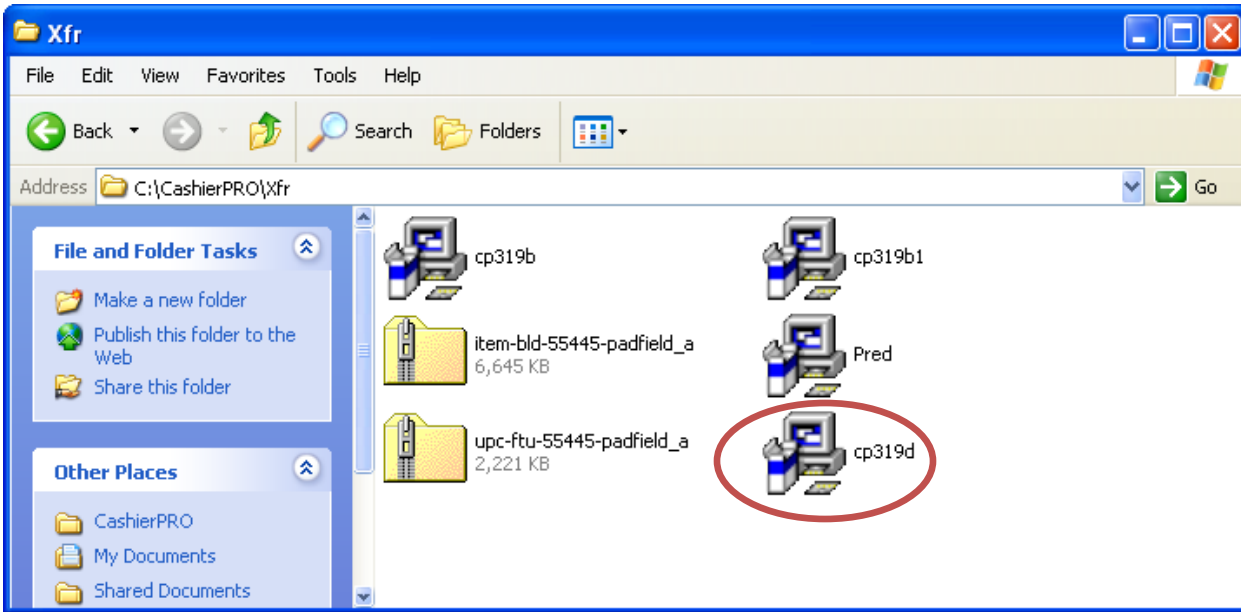
7. When the "Save As" box appears navigate the "Save in:" drop down to My Computer -> Local Disk (C:) -> CashierPRO -> Xfr folder. Then click the "Save" button.



8. The file will now begin downloading. Once the download is complete, click the "Open Folder" button.



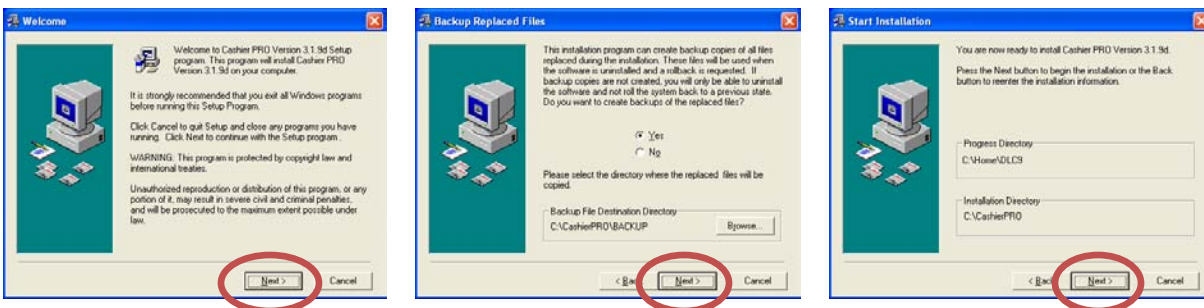
9. When the window appears showing the Xfr folder, locate the “cp319d” or “cp319d.exe” file and double-click on it.



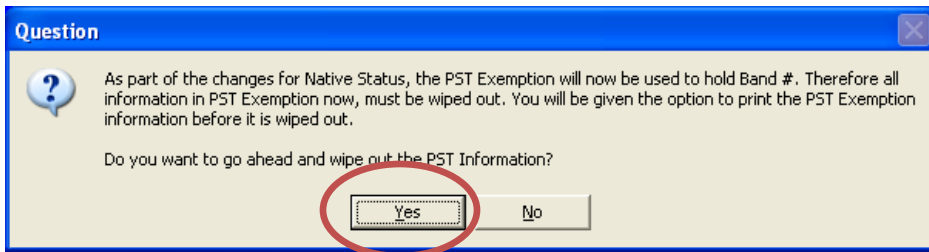
10. You may or may not see the following box, if it appears, click “Run”.



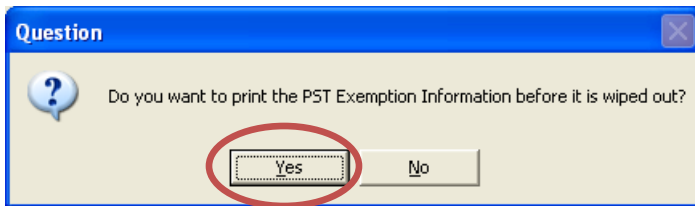
11. The patch install will take you through three wizard screens, simply click Next, Next, Next on these three screens.



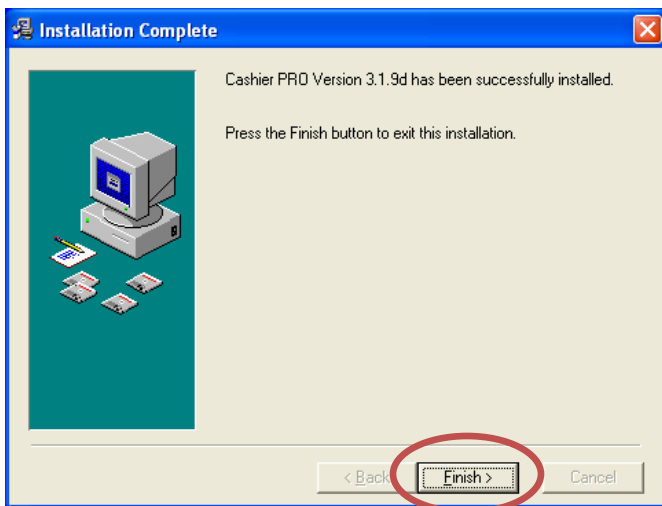
12. If you are located in Ontario or BC, the following prompt may appear during the installation. Because the customer PST Exempt # field on the customer record is now represent a Native Status customer in Ontario and BC, the existing information in this field must be wiped out. Click Yes to wipe out the information stored in the PST Exempt # field.



13. You will then be given the option to print the existing information in the PST Exempt # field before it is wiped out. Click Yes to print this information and store the report with your PST remittances.



14. Once the installation is complete you will see the following box, click Finish to complete the patch install.

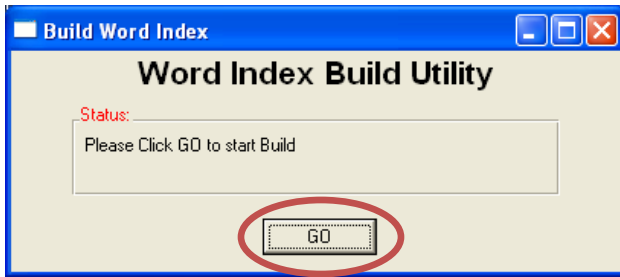


15. A new Icon will be added to the Desktop called “CashierPRO Word Index Build”. This process may run for a very long time, and because Procontrol must be stopped, you cannot use your CashierPRO system while this process is running.

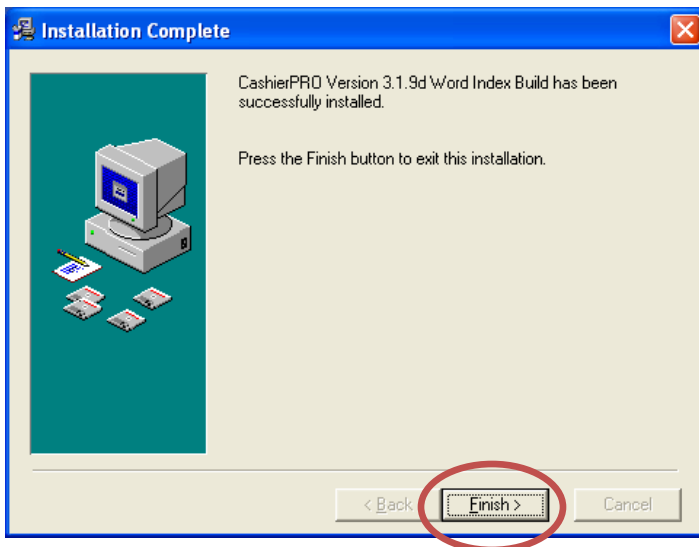
- a. If you have been running CashierPRO for 5 years or more, and you are closed Sunday, that you start the process on Saturday after close as this process could still be running on Sunday. If you are open every day you can cancel the process the following morning and restart it again the next night.



16. To run the Word Index build, make sure Procontrol is Stopped and double-click on the CashierPRO Word Index Icon. The following screen will appear, click GO.

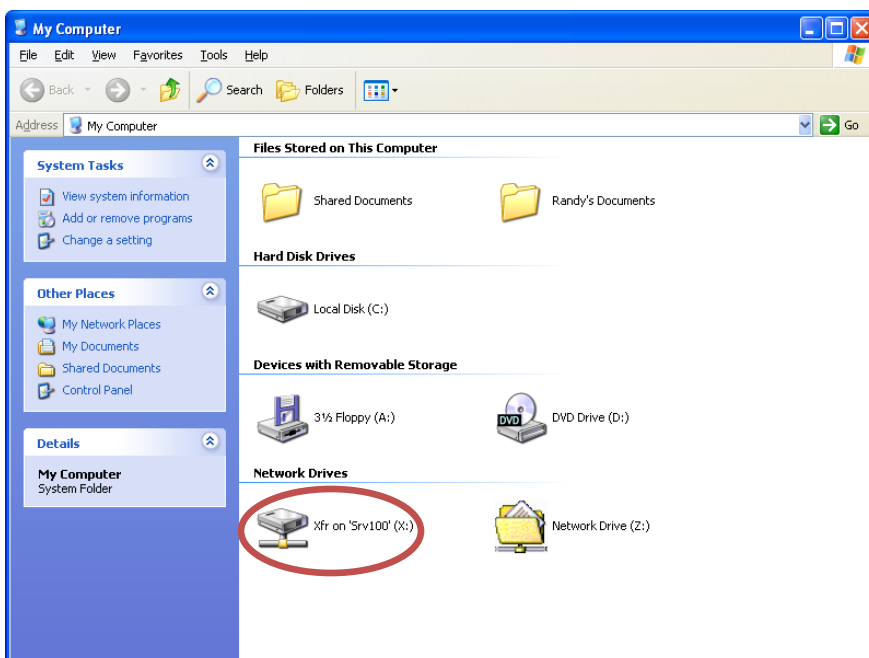


17. When the Word Index Build is complete the following box will appear. Click Finish, and the Start Procontrol.

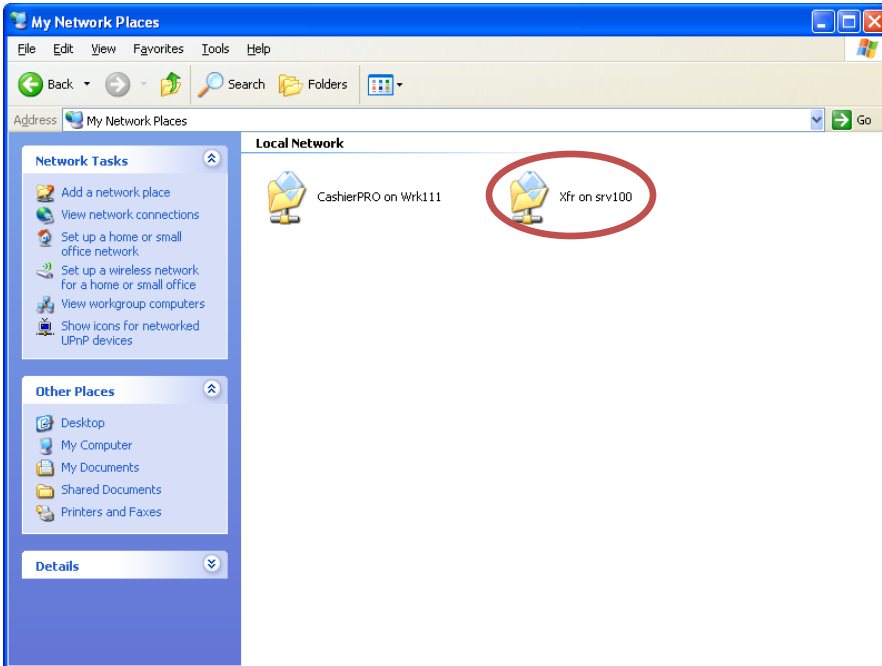


## On ALL Other Computers in the Store with CashierPRO Installed

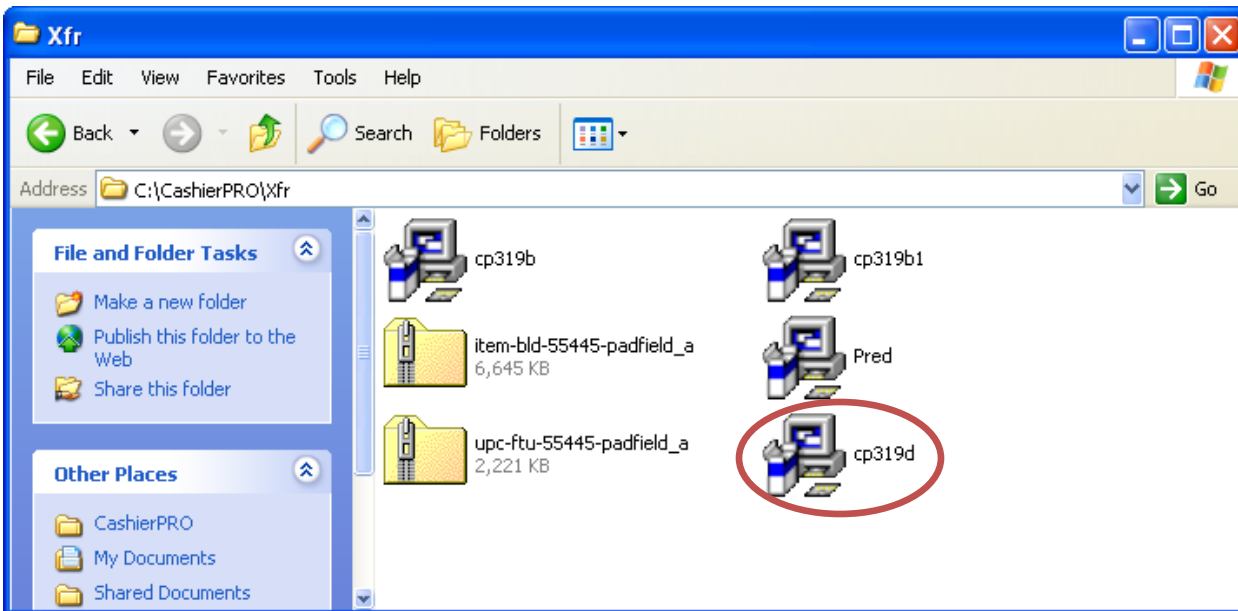
1. Click Start -> My Computer. When the following screen appears, you may see a Network Drive called "Xfr on Srv100" or "Xfr or SrvCP1" or something similar. Double-Click on the Xfr folder and proceed to step 3. If the Network Drive is not there, click the My Network Places link on the left side of the screen to go to My Network Places.



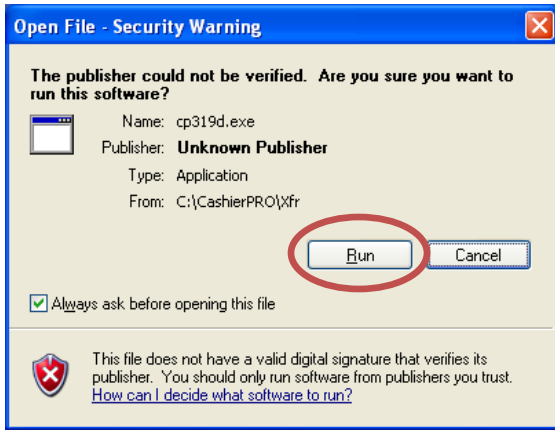
- When the My Network Places screen appears, you should see the "Xfr" folder here. If so, double-click on the folder. If the folder does not appear here nor the My Computer screen, call CashierPRO Support for assistance.



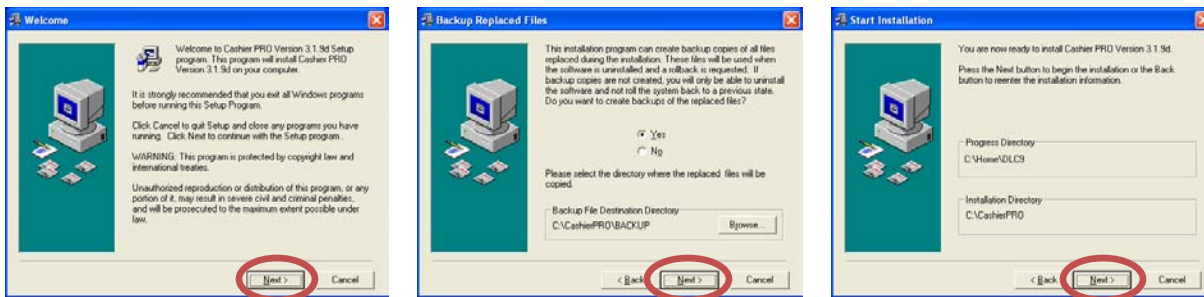
- When the window appears showing the Xfr folder, locate the "cp319d" or "cp319d.exe" file and double-click on it.



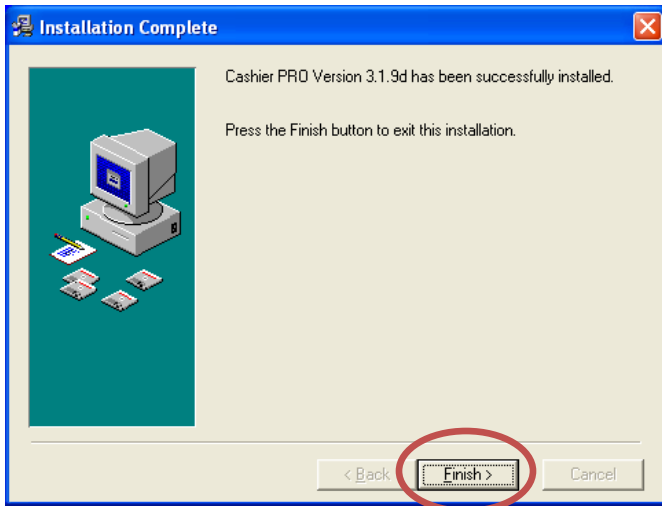
4. You may or may not see the following box, if it appears, click “Run”.



5. The patch install will take you through three wizard screens, simply click Next, Next, Next on these three screens.



6. Once the patch install is complete, you will see the following screen. Click Finish.



If you have any questions or would like assistance when installing this patch, please contact CashierPRO Support.